

# TAKING COMMUNITY CARE TO NEW HEIGHTS

## HOME AND COMMUNITY CARE FOR OLDER ADULTS WITH COMPLEX NEEDS



**1.8 Million**  
Aged 65+  
14.6% of Population<sup>1</sup>

ONTARIO

**92%**

Older Ontarians reported having at least one chronic condition<sup>2</sup>

**70%**

Ontario seniors will have two or three complex conditions by 2027<sup>3</sup>



Older adults account for  
**20%** of ER visits,  
**40%** of hospitalizations  
**58%** of hospital days<sup>1</sup>

**10%**

Older Ontarians with complex care issues



**60%**  
Annual spending on health care for seniors<sup>1</sup>

### EFFECTIVE TEAMS

Integrated Client Care Program (ICCP) embraces a wide range of inter-organizational team members (acute care, complex continuing care, emergency medical services, community supports, pharmacists and more).

Spectrum Health Care team offers clinical services, non-medical support services and non-emergency transportation.

### SMOOTH TRANSITIONS

Toronto Central CCAC ICCP facilitates communication to care team when ICCP client is hospitalized.

Spectrum Health Care provides a continuum of scalable care services for any life stage or health condition.

### PERSONALIZED, CUSTOMIZED CARE

Spectrum Health Care provides care education and navigation tailored to individual needs. Supported by 24/7 advisors.

Toronto Central CCAC ICCP philosophy ONE TEAM, integrated at point of care for a seamless care experience.

<sup>1</sup> Living Longer Living Well, December 20, 2012

<sup>2</sup> 2012 Healthy Aging Survey

<sup>3</sup> OACCAC – Health Comes Home: Aging and Chronic Care Part 2 – 2013