

Integration of Care Project

Brief Project Summary:

Facilitate integration of care through the alignment of home care with other health care sectors through:

- The identification of successful integration models
- The identification and deployment of “integration coaches” (representing the successful integration model) who would travel to interested communities (receptor sites)
- The provision of 1 day information sessions on integration of care
- Follow-up consultation as needed

Project completed by March 2008

Overall goal and specific objectives of the project

The overall goal of this project is to increase awareness, uptake and implementation of integration models involving home care and other health care sectors across Canada. Specific objectives include:

- Gaining an understanding of current successful models of integration involving home care and other health care sectors that are being used across Canada.
- Determining the readiness (including the identification of barriers and challenges) of receptor sites to implement and support integrated models of care which include home care.
- Identifying integration strategies, supporting tools and local “integration coaches”.
- Supporting local “integration coaches” in communicating and sharing integration approaches, tools and facilitating uptake of integration models that involve home care.

Key activities that will be undertaken to meet the project objectives and evaluation plan

- Conduct a high level, pan-Canadian scan to determine the interest, willingness and readiness to implement integration models.
- Develop a catalogue of integration models that include home care and other health sectors
- Develop and/or collect integration tools from the identified successful integration models to be shared with selected receptor sites and other health care stakeholders
- Identify potential receptor sites for integration models (minimum of 3 receptor sites will be identified)
- Meet with stakeholders/decision makers in these sites to determine their needs and how best to advance integration (identification of a local “integration coach”, provision of integration tools, communication of integration strategies)
- Identify evaluation criteria for (a) overall project (b) site specific
- Gather data to evaluate communication, uptake and other key factors to support integration
- Explore the opportunity to disseminate information through a webinar (web-based seminar)
- Complete a summary report on lessons learned and future recommendations for integration
- Present integration models as a key theme at the 2008 CHCA Home Care Summit